

**FIX**  **PRO**  
PLATFORM





### SaaS & TRACKING

FIXPRO is a SaaS\*  
Customer can track the maintenance log with overall performance reporting



### BI & ANALYTICS

FIXPRO empower users with state of art BI for analytics and reporting



**FIXPRO**  
PLATFORM

region building machine Report

### CROSS-PLATFORM ACCESS

Serve across the region hirschey. Running across multiple os mobile and desktops



### COMPREHENSIVE MANAGEMENT

- Manage building
- Factories
- Hotels / utilities
- Maintenance contracts
- Rental building



\* Software as a Service (SaaS)

# System User Hierarchy

Visualizing Roles & Access Control

# The Command Structure



## Super Admin

Global system controllers. Root level authority for creating Tenants and managing the entire ecosystem.



## Business Admin

Organization level. Manages Regions, branding, and specific building configurations.



## Region Admin

Local operations. Oversees Technicians and tasks within specific geographic zones.

# Top Tier Administration

## Super Admin Actions

The architect of the system. Responsible for deploying new business environments and assigning business Admins.

## Business Admin Scope

The bridge between global system and local action. Configures building parameters and establishes regional boundaries.



# Field Operations



## Region Admin & Technicians

While admins configure the strategy, technicians execute the tactics.

- > **Technician Deployment:** Region Admins create and assign technician profiles.
- > **Task Execution:** Technicians operate within specific regions to complete scheduled maintenance.
- > **Granular Control:** Access is strictly limited to assigned geographic regions.

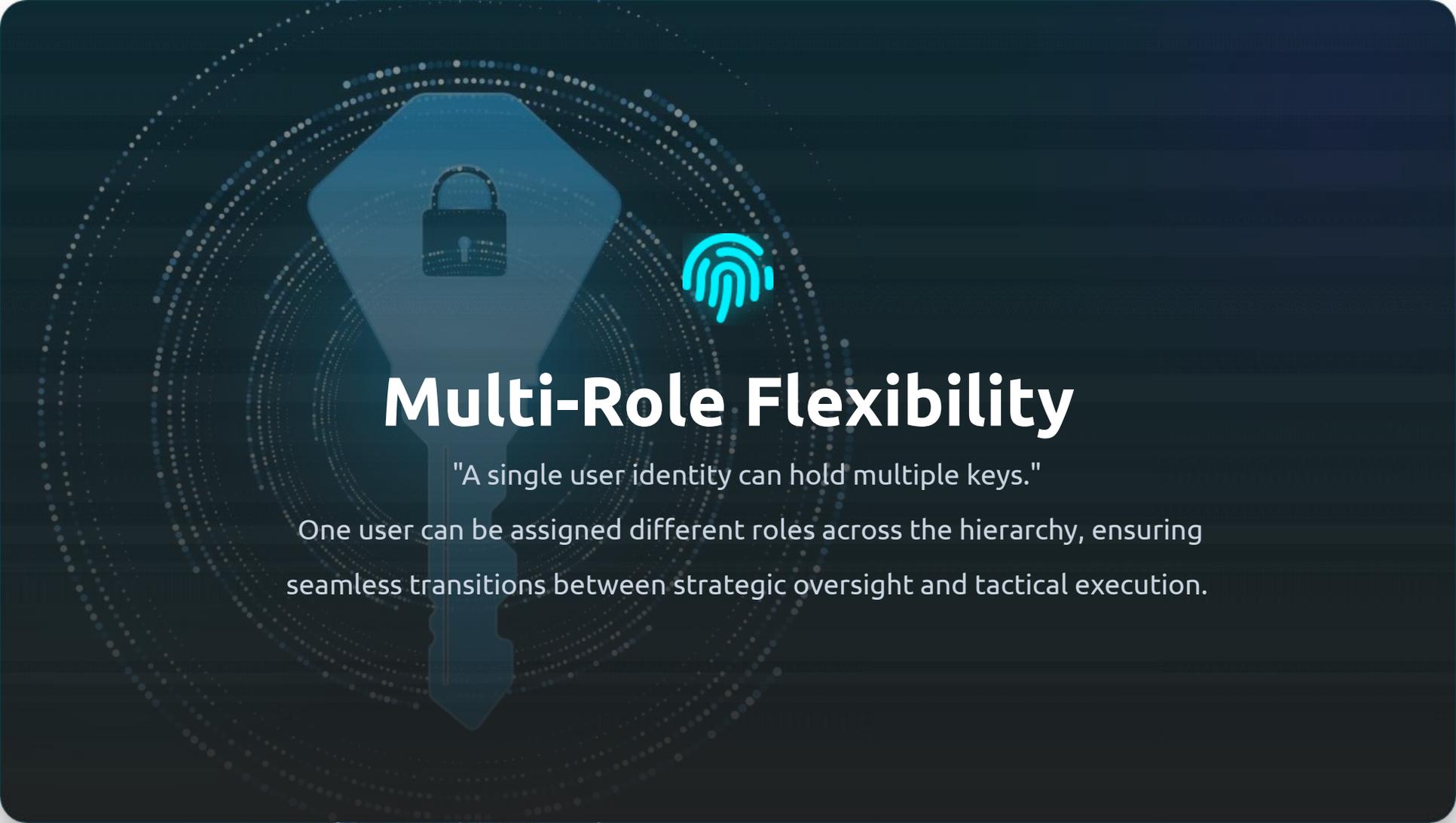
# Permissions Matrix

## Business Admin

- > Create Building & Regions
- > Create Region Admins
- > Set Logo & File Sizes
- > Create Rooms

## Region Admin

- > Create Technicians
- > Create Scheduled Tasks
- > Create Building / Assets
- > Manage Local operation



# Multi-Role Flexibility

"A single user identity can hold multiple keys."

One user can be assigned different roles across the hierarchy, ensuring seamless transitions between strategic oversight and tactical execution.



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